

THE PSOP service voucher system will be in use as of 1 January 2023.

In the North Savo Wellbeing Services County, a **PSOP service voucher and purchase service system** will be introduced. In Disability Services, a service voucher is used for personal assistance as well as day and work activities, in addition to arranging an informal carer's leave. The client agrees on the use of a service voucher in social work for persons with disabilities. The client receives a decision concerning his/her choice. Disability Services provide the client with a service voucher.

You can evaluate service providers on the PSOP website: parasta.palvelua.fi in the comparison of service providers. In the online service, you can see the prices, availability and quality of service providers. Comparison is also successful without logging into the service. The use of a service voucher does not require the client to log into the service.

If you are using a service voucher in 2022, from 1 January 2023 onwards you must contact the responsible Disability Services social worker in your municipality to obtain a service voucher decision.

Log into the system

Once you have received the service voucher, you can log into the service by signing into Suomi.fi via your mobile phone certificate or online bank ID. The system also enables acting on behalf of or the use of a custodian for a child under 10 years of age.

After logging in, the system will display the service vouchers issued to you and the available service providers. You can also contact or submit a contact request to the service provider of your choice, print out a service voucher, follow the use of a service voucher in the online service, and assess the service event you have received, as well as give verbal feedback to the service provider.

Learn more about using a service voucher

Your municipality's Disability Services will advise you on how to use and select a service voucher.