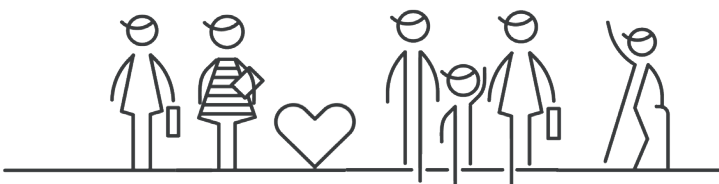


PATIENT OMBUDSMAN

- ♥ You can contact the Patient Ombudsman if you need more information about your rights in health care or if you are dissatisfied with the care or treatment you have received.
- ♥ The Patient Ombudsman's task is advisory and instructive. The task is regulated in the Act on the Status and Rights of Patients (Patient Act 785/1992).
- ♥ The Patient Ombudsman does not comment on care decisions, whether care has taken place or whether there has been any patient injury in the care. The Patient Ombudsman does not interpret the contents of patient documents.
- ♥ The Patient Ombudsman's services are free of charge and confidential.
- ♥ **The telephone hours of the Patient Ombudsman are on weekdays, Monday to Friday 9.00–11.30 am.**
- ♥ **E-mail: potilasasiamies@pshyvinvointialue.fi**
Enter the municipality of contact in the email headline; the email is unprotected.
Do not send any information you wish to keep confidential.
- ♥ **Secure email to Patient Ombudsman: <https://turvaposti.pshyvinvointialue.fi>**
Requires identification, select a Patient Ombudsman as the recipient. The message is encrypted.
- ♥ **Appointments are made by previous booking only.**

Primary health care Patient Ombudsman
Tel. +358 44 461 0850



www.pshyvinvointialue.fi