

## SOCIAL OMBUDSMAN

You can contact the Social Ombudsman if you need more information about your rights in health care or if you are dissatisfied with the service or treatment you have received.

The Social Ombudsman's task is advisory and instructive. The task is regulated in the Act on the Status and Rights of Social Welfare Clients (812/2000).

The Ombudsman does not make decisions or grant benefits. In addition, the Ombudsman cannot change any decisions made by authorities.

Social Ombudsman's services are free of charge and confidential.

The Social Ombudsman's areas of responsibility include public and private social welfare services, but not The Social Insurance Institution (Kela), employment services, debt counselling, guardianship or health care services.

**The calling hours of the Social Ombudsman are on weekdays, Monday to Friday 9–11:30 a.m.**

**Email: [sosiaaliasiamies@pshyvinvointialue.fi](mailto:sosiaaliasiamies@pshyvinvointialue.fi)**

Enter the municipality of contact in the email headline; the email is unprotected.

Do not send any information you wish to keep confidential.

**Secure email to Social Ombudsmen: <https://turvaposti.pshyvinvointialue.fi>**

Requires identification; select the Social Ombudsman as the recipient. The message is encrypted.

**Appointments are made by previous booking only.**

### Social Ombudsmen by region:

Urban Kuopio region, Juankoski, Riistavesi,  
Kaavi, Tuusniemi, Vehmersalmi

**Social ombudsman**

**Antero Nissinen**

**telephone +358 (0)44 718 3308**

Iisalmi, Joroinen, Karttula, Keitele, Kiuruvesi,  
Lapinlahti, Leppävirta, Maaninka, Nilsiä, Pielavesi,  
Rautalamppi, Rautavaara, Siilinjärvi, Sonkajärvi,  
Suonenjoki, Tervo, Varkaus, Vesanto, Vieremä

**Social ombudsman**

**Teuvo Räsänen**

**telephone +358 (0)44 860 206**

